



Issue 3 – 1 February 2017

Enterprise England Vulnerable Adults Protection Policy

Enterprise England is committed to ensuring that vulnerable people who use our services are not abused and that working practices minimise the risk of such abuse by Staff, Volunteers & Trustees of **Enterprise England** have a duty to identify abuse and report it.

Definition

Vulnerable adults are people who are over 18 years of age and are getting or may need help and services to live in the community. Vulnerable adults may be unable to take care of themselves and unable to protect themselves from harm or exploitation by other people.

Abuse can include:

- physical,
- financial,
- material,
- sexual,
- psychological,
- discriminatory,
- emotional abuse
- neglect.

Abuse can take place in any setting, public or private, and can be perpetrated by anyone.

Rights & Responsibilities

Responsibilities of Enterprise England Trustee Board:

- To ensure employees and volunteers are aware of vulnerable adult's need for protection
- To notify the appropriate agencies if abuse is identified or suspected
- To support and where possible secure the safety of individuals and ensure that all referrals to services have full information in relation to identified risk and vulnerability
- To Criminal Records Board (CRB) check employees and volunteers that have access to or work with Vulnerable Adults



Responsibilities of Enterprise Foundation Employees & Volunteers:

- To be familiar with the vulnerable adult protection policy
- To take appropriate action in line with the policy of **Enterprise England**
- To declare any existing or subsequent convictions.

Support for those who report abuse

All those making a complaint or allegation, or expressing concern, whether they are employees, volunteers, service users or members of the general public should be reassured that:

- They will be taken seriously
- Their comments will usually be treated confidentially, but their concerns may be shared with the appropriate authorities if they or others are at significant risk

The Vulnerable Adult has the right:

- To be made aware of this policy
- To have alleged incidents recognised and taken seriously
- To receive fair and respectful treatment throughout
- To be involved in any process as appropriate
- To receive information about the outcome

Review

This document is subject to an annual review unless there are any major changes in the workplace or legislation requiring more urgent consideration/ action.

A handwritten signature in blue ink, appearing to be "AMG", is written over a faint, illegible background.

Chairman's Signature:

Date:

1 February 2017